

Overview and Scrutiny Management Committee: Holding the Executive to Account

Scrutiny Monitoring – 11 January 2017

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
14/12/17	Environment & Transport	Alternate Weekly Collections - Review	1) That, to avert future problems, officers consider providing information on effectively managing household waste and recycling to residents who, during the November 2017 consultation, responded that their bins were regularly overflowing.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			2) That the Committee are provided with information that outlines the in year costs and savings associated with the implementation of Alternate Weekly Collections.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			3) That the Council targets persistent offenders when exercising EPA Section 46 powers that require household waste to be placed in appropriate receptacles and at specified collection times.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			4) That the Executive, when discussing with counterparts across Hampshire future options with regards to material recycling facilities, promote opportunities to enable glass and dry products to be recycled within the recycling bins.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			5) That the Committee are provided with waiting times for customers using the Contact Centre and the action that has been taken to address this to benefit waste services, amongst others.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			6) That the 2017/18 recycling and general waste statistics are circulated to the Committee when they have been validated.	Response to be circulated to the Committee in advance of the January OSMC meeting.	

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			7) That the impact and effectiveness of Alternate Weekly Collections (AWC) is considered at a meeting of the OSMC in 2018/19, preferably in the autumn. The Committee requested that the update includes a comprehensive suite of performance indicators and metrics to enable comparisons to be made between the periods before and after the implementation of AWC. If possible a geographical breakdown of key outcomes was requested.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
14/12/17	Leader's	Planning Enforcement	1) That opportunities are identified to make it easier for members of the public to access the planning use class of residential properties in Southampton.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			2) That the Council employs a more robust use of warning letters, especially relating to Section 215 notices, and seeks to reduce the timescales for issuing formal warnings.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			3) That, recognising the importance of the Planning Service to the economic performance of the city and the Council's sustainability, the Executive prioritises the Planning Service, and improving the customer experience, when considering the next stages of the Council's transformation programme / digital journey.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			4) That, reflecting the recommendation above, steps are taken to improve access to information on current planning applications for councillors and members of the public as soon as possible.	Response to be circulated to the Committee in advance of the January OSMC meeting.	
			5) That the Committee are provided with Planning metrics that outline: <ul style="list-style-type: none"> • The current operational performance 	Response to be circulated to the Committee in advance of the January OSMC meeting.	

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			<p>of the Planning Service against key indicators;</p> <ul style="list-style-type: none"> • The performance of the IT system employed by Planning. <p>It is recommended that this information is also considered by the Council's Senior Management Team.</p>		
			<p>6) That Planning Enforcement returns to the OSMC agenda in approximately 6 months' time to consider the findings from the review of planning enforcement procedures and the associated improvement plan.</p>	<p>Response to be circulated to the Committee in advance of the January OSMC meeting.</p>	